



Alexandria new medical center
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Alexandria new medical center



Alexandria City, bride of the Mediterranean, and the second capital of the Arab Republic of Egypt and in the middle of Alexandria, at the highest class region located Alexandria new medical center hospital, Which was created in 1988 as the first private hospital founded and built an integrated hospital to provide premium and integrated services for the alexandria province and neighboring provinces Under the supervision of the professors from Alexandria University, and consultants in all branches of medicine , the hospital included 268 beds and hospital had ISO 9001/2015 certification .

Vision :-

To lead the evolution of healthcare in the middle east region , providing the best quality and compassionate patient – centered care .

Mission :-

Provide excellent and safe medical service which is characterized by high quality and acceptable cost with commitment towards development , continuous improvement , and best utility of available resources through qualified and competent healthcare givers and modern technological tools equipment to achieve both internal and external customer satisfaction .

Values :-

- 1- Quality
- 2- Excellence
- 3- Effective communication
- 4- Innovation
- 5- Respect



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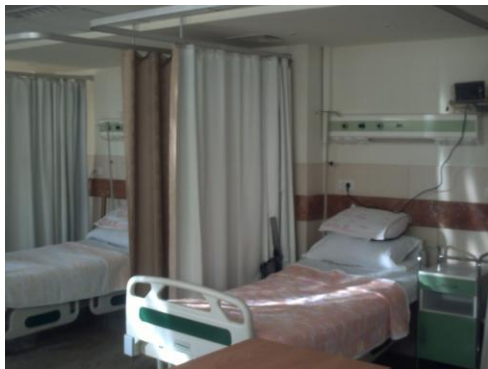


the hospital serves more than 180.000 patients as outpatient and 15000 patients as inpatient / year .

When the patient entering from the main gate of the hospital will meet the reception section who do respond to inquiries and questions of patients and they direct the patient to the section queried about it and next to the reception section located the admission office that takes the procedures to admit patients into the hospital and The hospitality Dep. accompany the patient to the room .

In addition to the above the following sections are in the ground floor of the hospital:

- **Emergency Section :**



It had a private separate entrance working 24-hour to receive accidents and emergency cases , it includes the examination room, next to it the emergency ICU contain 4 beds for the treatment of emergency cases as well as there is operation room for potentially infected cases and recovery room contain 2 beds and another room for orthopedic casting .

- **Dialysis Section :**



It contain 14 dialysis machines and supervised by a group of top consultants and specialists , a water treatment unit serves this section , as it is the policy of the hospital , there are periodic maintenance contracts for each of dialysis machines and water treatment unit to ensure the regularity of work day and night, in addition to a separate room with a difiltrate device. there is also multifiliate dialysis for critical cases, plasma phresis. peritoneal dialysis can also be done .



- **Physical Therapy Unit :**



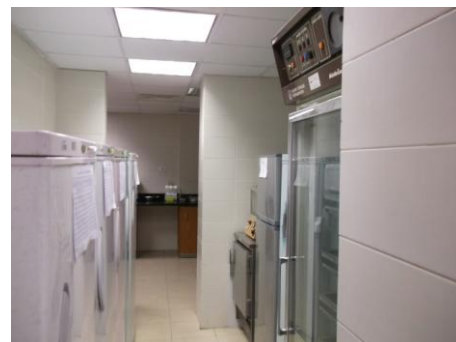
offers its services to external patients and internal patients and the unit includes all necessary equipments to conduct various sessions.

- **Oncology Section :**



It is the only one in the private sector, which contains a LINEAR (radiation therapy) and a SIMULATOR for the planning of radiation of the fields as well as a unit for chemo therapy treatment and a group of distinguished professors of oncology at Alexandria University are supervising the department, and to ensure timeliness of doses to patients in order to preserve the success of medical treatment, the equipment of the Section are maintained by the largest companies. the unit receives in addition to Alexandria province patients from different neighboring provinces .

- **Blood Bank section :**



It is the only blood bank in private sector hospitals and serves all patients in Alexandria and provides blood and its products, which giving a special distinction for the medical center and the Department is equipped to receive the donors and to do the required analysis and separation of blood products.



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- **Smouha E.N.T specialized center :**



It is the only center which operates 24 hours and has a specialized clinics for ear , nose and throat and speech therapy clinic , audio lab and balance test and supervised by a distinguished group of professors from the Faculty of Medicine it receives cases of children for cochlear implant

- **Business Center :**



To make it easier for patients we placed Patient accounts with the cashier, follow – up pills, photocopy all of them at one section .

- **Public Relations and Marketing Dep :**

All the time there is a staff to help patients in the performance of the service or receive complaints and overcoming obstacles.

- **Out door Pharmacy :**



Which provides medicine and consumables to both patients attending the hospital or from outside and there are child Supplies section as well as a beauty section.



The first floor includes the following sections

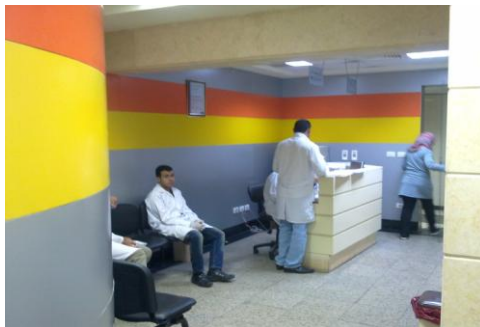
• **Cardiac unit (alex cardiac center) :**



The Unit provide the following : -

1. Cardiac ICU services.
2. Diagnostic and therapeutic cardiac catheter.
3. Diagnostic catheters for brain therapeutic for stroke as well as peripheral catheters.
4. Make all types of interventional radiology for liver diseases.

• **Laboratory section**



According to the policy of the hospital management, there is special attention for Laboratory section which includes medical and tissue analysis and micro-baiology section It contains the latest devices for blood chemistry analysis, hormones and blood clotting and coagulation and examination of different viruses and cultures and hislopathology and the volume of work is increased constantly because of the confidence of the results and standards of results and control

• **Laundry Section :**





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It contain 3 large washers and 2 small washers for contaminated linens are washing separated from non-contaminated materials in addition to a 2 dryer , Gandra in addition to the packaging section .

- **CSSD :**



It serves the hospital and some hospitals around it works around the clock to provide the hospital with the needed. It contains 2 instrument washers & 3 outoclaves .

- **In door Pharmacy :**



It provides medicine for in-patients and dealing with major pharmaceutical companies and supervised by pharmacists of the highest standards in efficiency and the pharmacy is linked with IT Department through a computer program.

- **Consumables section :**





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it provides consumables for in-patients as well as outpatient clinics and are dealing with major companies specialized in this field and is linked with IT Department through a computer program also includes a major store for supplies.

The second floor includes the following sections

• **Outpatient clinics section :**



Includes 22 clinics and working in it a distinguished group of professors, consultants and receives patients from 9 am to 9 pm and clinics includes in addition to the general surgery and medicine branches some specialized clinics such as endocrine clinics - Nutrition - Ophthalmology – Neurosurgery. There are two dental clinics .

• **Radiology section :**



The section includes digital x-ray, multi-slices 64 CT scans , Doppler , ultrasound ,as well as mammography for early detection of breast tumors and it serves hospital patients as well as patients coming from the health centers and other hospitals And the department works around the clock with the availability of expertise of consultants and specialists and technicians

• **Uro-dynamic study unit :**

A unit unique to the hospital within the sector of private hospitals in Alexandria and it receives cases from different medical specialties, such as urology, obstetric gynecology and pediatrics it had been equipped with the most advanced devices with good and comfortable reception for patients attending the unit.





- **Overseas Medical Treatment Office:**

This office is in contact with the major advanced hospitals in America, England and Germany, the office provides medical consultation service without the need to bother to travel for the critical & complicated cases that require more than one consultation and added a device for video conference where we can do a discussion between the doctor abroad, and Egyptian doctor and presentation of cases and the results of the tests and thus access to the decision of the treatment plan, it is a unique service not present in hospitals in Alexandria.

- **Quality Management Dep :**

Which was created for the hospital administration's keenness on good performance efficiency of the service provided and the commitment of the international quality standards and the department's staff now is working to complete their procedures necessary to obtain the international accreditation .

- **Health Certificates For The Gulf Cooperation Council :**

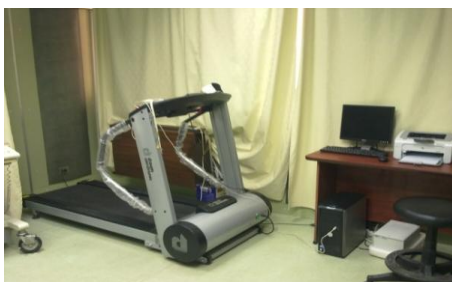
The Office began work to issue certificates for travelers to Saudi Arabia because of the good reputation gained. The office adopted within the offices that issue certificates for travelers to all countries of the Gulf Cooperation Council.

- **Alexandria beauty center (ABC) :**



It is a specialized center contains equipment for laser hair removal and In-Body device for the detection of body components and laser to remove birthmarks and dilation of capillaries and tri active machine as well as clinics for consultants of dermatology and cosmetic surgery, nutrition and bariatric surgery.

- **Cardiac Laboratory :**



It had stress test device and ECHO device and Doppler, holter



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- **Clinical pharmacy**

For the preparation of chemotherapy and TPN under complete aseptic technique with master graduated pharmacist for clinical pharmacy .

The third floor includes the following

- **Operations Unit :**



Include 7 rooms equipped with the latest equipment of anesthesia and monitors , light source and surgical instruments for various surgical specialties including open-heart surgery and organ transplant surgery in addition to advanced neurosurgery .

All the urology endoscopies and orthopedic, ENT full equipments and instruments, advanced pantero microscope for neurosurgery cases

- **Internal Patients Rooms :**



Dedicated to cases of different types of surgery include 25 rooms and suites and all rooms are equipped with devices (air conditioning - refrigerator – T.V).

- **Endoscopy Unit :**

It contains the most recent upper and lower GIT endoscopy and ERCP .



- **Continuous nursing education office .**

CEO & Deputy -M.D office



The fourth floor includes the following

• **Internal Patients Rooms :**



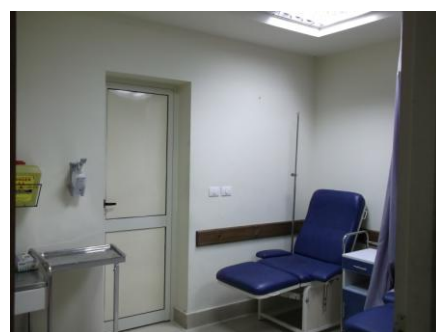
It is allocated to the cases of different types of general medicine and include 25 rooms and all rooms are equipped with devices (air conditioning – refrigerator – T.V) a crew of nursing with high efficiency serves patients and they continued their observation for patients as well as We have specialists 24 hours of various specialialities at the end of the floor there is alex, oncology center for inpatient and chemotherapy.

• **Intensive Care unit :**



One of the most important distinct sections in hospital in addition that it is the biggest intensive care unit at the level of private sector hospitals in Alexandria , it includes 18 beds and is equipped with 12 modern ventilators & 18 monitors as well as the latest electric syringes, and ECG, Defibrillator and a blood gases over the time, and a staff of doctors and nurses with expertise and high efficiency works in the unit and the unit supervised by a group of consultants and professors from the Faculty of Medicine and achieves excellent results and accepts patients from Alexandria and neighboring provinces.

• **Chemotherapy unit (Alexandria oncology Center):**





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Includes 3 beds to give the chemotherapy treatment equipped with syringes pump and place to interview treatment Consultant.

- **Kidney Transplant Unit :**



It is a modern unit and supervised by a team of urologists and nephologists doctors and more than 350 cases of kidney transplantation were done successfully.

- **Liver Transplant Unit :**



It is a distinct unit and the only one unit for liver transplantation in the private sector and supervised by the consultants crew from Menoufia University and it equipped with the latest international technology 28 cases had been done success fully .

The fifth floor includes the following

- **In Patients Rooms :**



It is allocated to obstetric, gynecology. cases in addition to other surgery and for VIP cases it includes 19 rooms of first class luxury and 3 luxury suites.



- **Neonatal Unit**



It is allocated for newborn babies and it including 6 incubators and 3 ventilators one of them is high frequency ventilator in addition to all the necessary additional equipment And it receives patients from both hospital cases or cases transferred from other hospitals.

- **Operations Unit :**



Include 5 rooms equipped with modern anesthesia and monitoring equipment and surgical instruments for surgery, gynecology and obstetrics, laparoscopic surgery a great atlantes is giver to infection control measures.

- **Infection Control section :**

Which represents a continuation of the hospital's policy of care to provide the service in the highest level of efficiency the department is supervised by professors from the Faculty of Medicine, and they do round daily to follow the instructions of infection control as well as their continuous training of hospital staff, which had an impact in reducing the rate of infection to be less than global levels.

***** In 2018, the new floors were opened which was added to the current hospital building that including:



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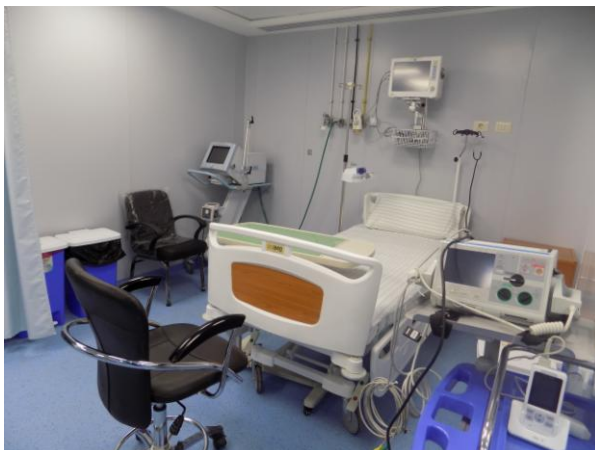
Sixth floor includes the following

• **In Patients Rooms :**



21 first-class luxury rooms .

• **Cardiac Surgery unit ;**



Unit consisting of two large operation rooms equipped with the latest equipment for anesthesia, cardiac machine and aortic pump, a device to ensure the success of the transplantation of arteries and ICU for cardiac surgery cases with 3 beds and patients rooms

• **Senior management :**



It contains the offices of Chairman of the Board of Directors and Chief Executive Officer and secretarial of the Board of Directors.



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Seventh floor includes the following

• **In Patients Rooms :**



21 first-class luxury rooms .

• **Special intensive care unit ;**

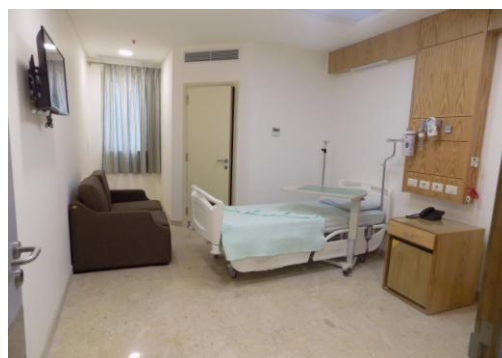


27 beds equipped with latest and newest devices for ventilators and surveillance devices and all other assistive devices.

Eighth floor includes the following

• **In Patients Rooms :**

It has 19 first-class luxury rooms for patient accommodation, 8 royal suites in a separate section, every two suites serving by a nursing unit.





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• **IVF unit :**



Was established in 2004 at the 5th floor from the best of consultant & obstetrics professors and it achieve results comparable to results of the developed countries in the field of IVF and the success rate is 80 The unit is equipped with the latest international technology, operating room, laboratory, observation beds and 4D ultra sound .

***** In addition to all these services, Comes ancillary services from a network of industrial gases and there is also a crew of maintenance personnel in various fields to maintain the provision of services without interruption or crashes.

As well as the medical maintenance of devices by a specialist engineer, and electricity generators which are used in case of a power interruption .

It is Integrated system through an integrated service continuous distinctive serves the patient and respect his needs, we are reciving patients from other countries like libya, soudi arabia, emirate and africa.

Our target always to take care of all the family members, and the patient to be satisfied

Greetings from

Management of the Alexandria new medical center

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